

MEET THE TEAM



Katiria, Consumer Loan Officer

"One of the best community service events I've participated in was the UMOs Mexican Independence Parade and Festival! I am half Puerto Rican and half Guatemalan, so it's great to see the Credit Union focusing and reaching out to different cultures such as the Hispanic Community. With this community being underserved and unbanked, it's great to be a part of a team that has recognized the need for financial services."



Katy, Member Service Rep

"I love my job, and I love my team because they are always so supportive when it comes to furthering my education. My coworkers inspire me to come to work every day with a smile and to achieve better things in life. I've gained a lot of knowledge when it comes to how a Credit Union works."



Jocelyn, Member Service Rep

"I am so thankful to work with PFCU that is motivated and involved in helping the Hispanic community grow, as well as giving them more opportunities. I am Puerto Rican and Dominican, and it's such an honor to be a part of this team. I love what I do and the people I work with are just amazing."



Frank, Branch Manager

"Educating people is my favorite thing about being a Branch Manager. I get to help people every day by helping them manage their money effectively. Knowing I can help others by simply sharing my 15 years of finance and money management knowledge makes my job satisfying. Furthermore, saying that I've contributed to our mission of serving and helping our community since 1923 is fulfilling!"



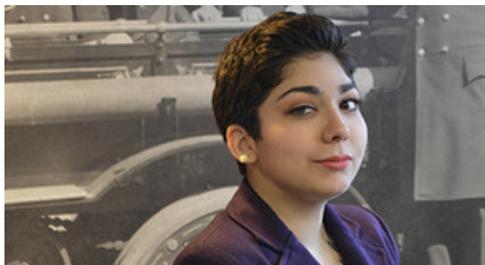
Manny, Member Service Supervisor

"The people are awesome to work with! It feels like working with family every day. Team is strongly emphasized in the daily operations of the Credit Union. Input from all different levels, locations and positions are valued. When we work on projects, mini teams are created. This way, we all see how things work on the front end and back end, creating a better working environment for everyone"



Mercy, Member Service Rep

"I'm grateful to be working for an organization that gives me a work-life balance. As a busy mother of four young children, life can become hectic. I love my job and I truly enjoy our members. Being able to work, help my family and take care of my children is a blessing not everyone has."



Angelica, Member Support Center Rep

"As a Member Support Center Rep, my focus is providing exceptional service to our members. This includes suggesting products or services that best benefits their needs, solving or providing solutions to their problems and assisting Spanish speaking members. During my time here, member service standards have always been consistent with every representative: the member comes first."



Jen, Member Support Center Rep

"What makes me most proud of being part of the Prime family, is the strong commitment to not only serving our members throughout my 17+ years of employment, but being involved in the community. For example, we support the Hunger Task Force, volunteering to assemble stock boxes, a box of healthy foods, to help fight hunger. I love being a part of a team that shares my value of lending a hand to others in need."

GET IN TOUCH

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